

Spear & Jackson UK : Quality Policy

Since 1889 Spear & Jackson tools has been a major manufacturer of engineering, lawn, garden and contractor tools.

It is the policy of Spear & Jackson UK, to provide products that fully and consistently meet the requirements of its customers, and ensure that its products comply with defined standards and are fit for purpose.

To demonstrate to customers, suppliers, and employees the company's commitment to quality, it is the policy of Spear & Jackson UK, to maintain its registration of assessed quality capability under the requirements of BS EN ISO 9001: 2015. The company's registration will be used as a framework for establishing and reviewing quality objectives to ensure there is continual improvement.

The quality policy is implemented through the operation of the quality management system.

The quality management system is subject to regular auditing to ensure its effectiveness and continuing suitability to the needs of the company and its customers.

Ian Archer
Managing Director

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